



## **Release Notes**

**Email Manager 6.1.0**



## Version Management

### Version History

Version	Date	Author	Distribution
1.0	22 February 2016	J Davis	Service Release

### Related Documents

The related documents are located in the [Alterian product help](#).

Name
SDK Help File.chm

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# 1 Introduction

This document provides a summary of the changes introduced in Email Manager 6.1.0.

## 1.1 Overview of changes

Email Manager 6.1.0 is a service release for Email Manager 6.0. This main purpose of this release is to provide some significant performance improvements. It also includes fixes for reported issues. See the 'Updates included in Email Manager 6.1.0' section of this document for further details.

## 1.2 Important Upgrade Considerations

There are some important factors that must be considered before upgrading to this release.

Information	Related document
The Email Manager 6.0 Delphi client <i>will be</i> updated for this release.	n/a

## 1.3 Supported Platforms

Email Manager 6.1.0 has been tested and will be supported on the following:

### Client

- Windows 7<sup>©</sup>
- Windows 8<sup>©</sup>

### Other

- Email Manager 6.1.0 was also successfully tested against XenApp 5.6
- Microsoft Internet Explorer must be installed on the client machine

## 2 Client Installation

This update will be applied automatically and no user action is required. The client application will be updated. All fixes will be available as soon as the update is complete.

## 3 Updates included in Email Manager 6.1.0

### 3.1 New Features

There are no new features in Email Manager 6.1.0.

### 3.2 Enhancements

This release provides improvements to performance, primarily in the areas of:

- Email deployment
- Event processing
- Smart list processing

Work has also been carried out to reduce deadlocks in the Email Manager SQL Server database to help improve performance.

### 3.3 Fixes

The following section details the fixes to issues reported by Alterian customers and partners. This is a subset of the total number of fixes and enhancements that are included as a result of Alterian's structured QA process.

Issue No.	Description
#PM026300	An issue has been resolved relating to the erase and replace table functionality in Lookup tables within Creative Builder. Tables now update as expected – the entire table is cleared and is replaced with the data that was loaded.
#PM027461	An issue which could cause deployments to go into a paused state has been fixed.

## 4 Known Issues

The following issues were identified in Email Manager 6.0 and are listed as Known Issues in Email Manager 6.1.0:

- A change has been made in Email Manager 6.0 that means only Email field type variables can be mapped to the email recipient variable. No other field type is supported.
- If the **From** field is mapped with an email type variable and the **Recipient** field is also mapped to an email type variable, Email Manager may not correctly resolve the mappings, causing emails using this scenario to fail.

See Existing Known Issues in the [Alterian product help](#) for further known issues.

## 5 Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:

<https://alterian.atlassian.net/>.